

Fairy Tale Tents Rental Policy

- Reservations are accepted in person, by phone, fax or email. A reservation guarantees that equipment is held exclusively for you.
- A nonp refundable reservation fee (deposit) is required for all rental items.
- Changes can be made to your order up to seven days prior to your event.
- All cancellations are subject to a possible 50% cancellation fee.
- Delivery and pickp up service is available. Rates are based on distance, and volume of order. Rates are also based on an anticipated ground floor delivery with relatively close proximity to an entrance. Other conditions may require an additional charge.
- Setp up of tables and chairs is available for an additional fee. Some packages include setp up.
- On pickp up: All items must be assembled in a single location. Tables and chairs should be folded and stacked and linen should be refuse free, DRY and placed in the proper storage bags. Renter is responsible for all linens that are damaged from nonp removable stains, candle wax, and burns.
- We request that you do not move the dance floor after we have it setp up. Damages that occur after attempting to move the dance floor will be the responsibility of the renter.
- We request that you keep fires away from the tents. This includes, but not limited to, fire pits, grilling or cooking appliances, and tiki torches.
- Renter is responsible for equipment damage during transport from pickp ups. Equipment should be secured in your vehicle and/or trailer with proper ties etc.
- Responsibility for equipment remains with the renter from the time of pickp up/delivery until the time of return.
- Equipment must be secured when not in use and protected from the elements.
- Charges will be assessed for replacement or repair on the part of the renter being negligent, abusive, or the loss or theft of any item.
- Rates are quoted for a one day/one event rental. Long term rates are available upon request.
- We are NOT responsible for inclimate weather. Refunds CANNOT be given due to bad weather.
- Prices are subject to change without notice.

Damage Waiver

Fairy Tale Tents agrees in consideration of 9% of the gross rental charge of covered items to modify the responsibility of the renter regarding equipment damaged while in renter's possession. Except as noted herein, Renter accepting the damage waiver, shall not be responsible for accidental damage to the equipment rented except with the following:

1. Loss due to disappearance or theft.
2. Loss of accessory equipment such as power cords, pole drapes, linens etc.
3. Damage done to equipment while operated by someone other than the renter.
4. Damage due to renter's neglect, abuse, or misuse of equipment. Neglect means disregard of common sense care which the renter could be expected to use if equipment were his.

Signature:

Date:
